

RAGHAD ABUZAIID

Quality & infection officer

PROFILE

My name is Raghad Ali Abu Zaid, and I have 14 years of experience in the health sector. I have worked in some of the largest hospitals in Riyadh and hold several certificates and completed various courses in quality management, TQM, CPHQ. Currently, I serve as a Quality and Infection Control Officer at a dental center, where I am working towards obtaining CBAHI accreditation. I had previously achieved this accreditation while working in the medical laboratories sector.

PERSONAL INFORMATION

Marital status: Married

Date of birth:
Feb/9/1989

Address:
Riyadh

Nationality:
Palestinian

CONTACT

EMAIL:
Raghad.ali7@gmail.com

- Saudi Commission for Health Specialties Valid 2025
- BLS certification Valid 2026

SKILLS

in developing policies and procedures for accreditation, training staff on health quality and patient safety, risk management, and performance improvement projects.

Languages

Arabic: Strong

English: Very good

EDUCATION & CERTIFICATIONS

- Ain Shams University :TQM,ISO . 2024
- CPHQ Training 2022
- King Saud University College of Applied Medical Sciences.

WORK EXPERIENCE (14 Years)

Savvy dental Currently

working as a Quality and Infection Control Officer at Savvy Dental, preparing all policies, procedures, manuals, plans, PI projects, risk management strategies, SCOP, safety guidelines, and training for CBAHI accreditation.

Al-Mostaqbal Lab 1- April-2023 as Quality Officer

Preparation for CBAHI 2023 involved following the CBAHI standards and the CAP checklist to prepare the Standard Operating Procedures (SOP) and policies for the laboratory. This included conducting a self-assessment of the lab chapter, establishing Key Performance Indicators (KPI), managing Performance Improvement (PI) projects, and ensuring staff training and education. Additionally, we focused on incident management and prepared all necessary evidence for the lab in accordance with the standards. We checked quality control measures and prepared a validation plan. Furthermore, we identified training needs and organized training interventions to meet quality standards.

DR. MOHAMMAD ALFAGIH HOSPITAL

(31-March -2020 to March 31-2023)

In-Charge of Microbiology and Molecular Biology (Infection Control Coordinator)
Responsibilities:

- Writing Standard Operating Procedures (SOPs) for the Microbiology section according to CAP checklist and CBAHI standards.
- Expertise in interpreting results using the Vitek 2 system.
- Quality control and validation expert for all aspects of the Microbiology section.
- Ordering microbiology products from suppliers.
- Processing CAP samples.
- Preparing antibiograms for the hospital.
- Proficient in microscopy, including processing of various samples (urine, semen, stool, etc.).
- Skilled in molecular biology, specifically for PCR tests (GeneXpert).

Mouwasat Hospital, lab technician

Jan-2019 to March 2020

Senior microbiology section, reading culture plates using the Vitek2 system and Bact/Alert 3D. Excellent performance in the Microscopy department, processing samples (urine, semen, stool). CBAHI and CAP accreditation achieved in June 2019.

Bio House Lab:

2018 to 2019

As a senior microbiologist, I perform medical tests in areas such as microbiology and serology (ELISA). In 2022, I contributed to CBAHI preparation.

Specialized Medical Center Hospital, Microbiology technician 2013-2016

Microbiology department utilizing the Vitek2 system and Bact/Alert 3D. Well-trained in laboratory equipment and holds several certifications.

Dar Al Quannah Laboratory, lab technician 2011-2013

Conducting medical tests in various areas, including: Biochemistry, Hormones, Hematology, Microbiology, Immunology, and Serology. Assistance in CBAHI preparation for 2024.